A clearer picture of your operation



R.O.A.D.S. stands for Roll-Off Automated Dispatch System. It is the optional planning and dispatch add-on for DumpsterPro, helping your team compare practical assignments using jobs, drivers, trucks, and dumpsters.

Core DumpsterPro and the ROADS add-on

Your shared operating picture is included in core

Core DumpsterPro includes asset records, QR workflows, maps, job progress, customer accounts, billing tools, reports, and recurring service. You can run the branch with Manual dispatch without buying ROADS.

ROADS adds help with planning and assignments

ROADS compares supported drivers, truck loads, compatible dumpsters, locations, timing, and committed work. Assisted suggestions explain why an option fits or is blocked. Automatic dispatch is a separate configured mode, not something a subscription turns on by itself.

What ROADS helps your business do

Compare practical next steps

Consider the working driver and truck together, including their current load and assigned work. An empty already on the truck can be relevant; every truck is not treated as empty and free.

Use compatible equipment

Match the requested size and applicable customer requirements to equipment carried by the company and branch. Sizes are configurable, including 15, 20, 25, 30, 35, or 40 yards; ROADS is not limited to 20s and 30s.

Look beyond the first stop

A pickup and confirmed dump can produce an empty for compatible later work. ROADS can compare supported follow-on opportunities while protecting accepted work, asset reservations, urgency, and customer timing.

Make decisions easier to review

Shared job status, forecast explanations, and confirmed field records help dispatch and managers understand the plan and resolve exceptions. Reliable completed work can improve service-time estimates as enough valid history is collected.

Branch setup and a practical rollout

Review the operating rules

Check branch open days, weekends, time zone, work limits, service area, and dump-site hours. Add validated company yards for storage and return trips. Distinguish a yard from a disposal facility; a later dump may still be required.

Begin with accurate records and field confirmations

Onboard existing unverified dumpsters as Unknown with their matching identifiers, known size, state, and starting location. Complete the first verified field workflow. Keep scans, photos, addresses, truck loads, and dumpster custody current.

From a request to confirmed field work

Customer request > Dispatch plan > Driver action > Confirmed asset update > Job history

1. Start with the work and equipment

Create the job with its customer service address, requested size, service type, and timing. Keep branch inventory, customer agreements, trucks, and saved destinations current.

2. Connect the driver and truck

At Start shift, the driver pairs with the assigned truck and completes the required checks. Dispatch can see the driver, truck, load, and work queue together.

3. Compare a supported assignment

ROADS considers current work, compatible equipment, reported locations, estimated travel and service time, and applicable operating limits. Suggestions must pass current checks before they can be applied.

4. Choose the dispatch mode

Manual leaves assignments with dispatch. Assisted lets dispatch review ROADS suggestions. Automatic is a separate controlled mode where available and approved; begin with reliable records, trained users, and a limited rollout.

5. Confirm the field action

Drivers scan the physical dumpster, take required photos, and confirm the appropriate load, delivery, pickup, or dump action. Successful confirmation updates recorded custody and job progress; scanning alone does not finish the action.

6. Review results and exceptions

Use completed work, forecast comparisons, and dispatcher explanations to review delays and improve planning. Estimates use valid history when enough is available and otherwise rely on configured defaults.

One example: pickup, dump, then a compatible delivery

The future empty is still a forecast

A truck picks up a full 25-yard dumpster and empties it at the dump site. That confirmed empty may then fit a nearby 25-yard delivery offered by the branch. The same idea applies to other configured sizes. A full dumpster staged at a yard is still full; parking or staging does not make it a confirmed empty.

Start ROADS in the right mode

Start in Manual, then review Assisted

Confirm daily records first and compare Assisted suggestions with dispatcher choices and completed results. Purchasing ROADS enables the feature on the paid branch; its administrator still chooses a dispatch mode. Do not begin unattended automation solely because the feature is available.

Choose the branches. Confirm the payment.

Pricing, purchase, and subscription changes

A separate add-on for each subscribed branch

Core DumpsterPro is $199 per branch per month. ROADS is an additional $100 per selected branch per month; a company can mix branches with and without ROADS. Core includes unlimited trucks, dumpsters, and users, plus QuickBooks integration. A new company has a $499 one-time setup fee, collected with its first month. Amounts are before applicable tax; the accepted checkout quote controls. The company's own QuickBooks subscription and payment-provider fees are separate.

Payment comes before activation

Super Admin manages branch subscription changes and can allow Company Admins to purchase ROADS on already subscribed branches. The administrator reviews and approves the recurring price and any prorated upgrade charge. Confirmed payment is required before a new branch or ROADS upgrade becomes operational; a saved setup or open checkout is not activation.

Removals stay with Super Admin

Super Admin handles branch subscription removals, ROADS removals, and company cancellation. They take effect at the first billing renewal after at least 30 days of notice. Access and billing continue until that date if payments remain current. ROADS removal returns the affected branch to Manual; branch or company cancellation stops the affected operating access and preserves records.

Live payment launch is separate

Subscription payments are currently in sandbox mode. No real subscription charge is collected until DumpsterPro completes its live Stripe and banking launch. A test payment is not a real payment.

What to expect

Useful guidance depends on good information

Maps show recorded or reported locations and depend on device updates and connectivity. Stale or incomplete records affect planning. Dispatchers and drivers remain responsible for safe routes, truck restrictions, site conditions, and operational decisions.

Measure the benefit in your own operation

Review on-time service, completed work, empty availability, forecast accuracy, assignment corrections, and dispatcher time. Check mileage and fuel comparisons against reliable fleet records. ROADS compares supported options; it does not promise a globally best route or a guaranteed savings percentage.